

May 23, 2018

Marlene H. Dortch,  
Secretary Federal Communications Commission  
Office of the Secretary  
445 12th Street, SW  
Washington, DC 20554

**RE: CC Docket No. 02-6 – Appeal/Waiver Request**

ENA Services, LLC (SPIN 143030857) requests an appeal and/or waiver of the Funding Year 2017 adverse appeal decision based on the appeal that South Dearborn Comm Sch Corp filed for Form 471 #171031202. ENA Services, LLC is the Service Provider for South Dearborn's Managed Internal Broadband Services (MIBS) FRN #1799067910.

The Funding Commitment Decision Letter for Funding Year 2017 indicated the denial of FRN 1799067910 was due to:

DR1: The documentation provided did not sufficiently demonstrate the eligibility for discounts for the following item according to Program rules: Managed and leased from a third party service provider.

A Revised Funding Commitment Decision Letter (RFCDL) was issued on 3/27/2018 which contained conflicting information regarding the appeal. The RFCDL indicated:

Post Comment Decision (FRN Level) – **Approved**

Post-Commitment Rationale (FRN Level) – **Your appeal has brought forward persuasive information that the funding request should be approved for funding.**

Revised FRN Funding Decision – **Denied**

ENA opened a case with USAC (Case #232368) on 3/28/18 asking for clarification regarding the conflicting information on the RFCDL. In discussions with USAC, it appears there may have been a system error resulting in the erroneous denial of the FRN. The case has been escalated within USAC. In calling to inquire regarding the status of the case, the only updates provided are that it has been escalated to the appropriate management level.

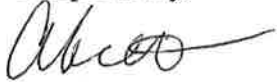
As the deadline to appeal to the FCC is approaching and there is no resolution regarding this matter, we respectfully request the FCC review this matter and fund this FRN. All PIA questions have been answered and it appears USAC meant to fund the FRN but due to a system glitch the FRN was denied.

As the vendor for this FRN, we would like the opportunity to provide additional vendor documentation that may be needed or answer any additional questions regarding this appeal/waiver request.

Included with this request are:

- Revised Funding Commitment Decision Letter issued by USAC on 3/27/2018
- Appeal # 79447 filed by South Dearborn Comm Sch Corp on 10/23/2017

Respectfully,



April Scott  
Director of Finance  
615-312-6152  
[ascott@ena.com](mailto:ascott@ena.com)

REVISED FUNDING COMMITMENT DECISION LETTER - MARCH 27, 2018

ENA Services, LLC|143030857|2017|SOUTH DEARBORN COMM SCH CORP|6109 Squire  
Place|AURORA|IN|47001|130514|Sally Baumer|EMAIL|P.O. BOX  
97|CENTERVILLE|IN|47330|||765|8551612||sally@adtecerate.com|171031202|1  
799067910|NOT FUNDED|Managed Internal Broadband  
Services|107320001342737|N/A|N/A|07/01/2017|06/30/2020|12|39060.00|0.00|3  
9060.00|70|0.00|Your appeal has brought forward persuasive information  
that the funding request should be approved for  
funding.||03/27/2018|14|06/30/2018|Sally Baumer|16024741|AdTec-  
Administrative & Technical Consulting

BEN	BEN Name	Post-Commitment Request Type	Post-Commitment Application/Request Number	FRN	Post-Commitment Decision (FRN Level)	Post-Commitment Rationale (FRN Level)	Original FRN Funding Decision	Revised FRN Funding Decision	FCC Form 471	Service Type	Establishing FCC Form 470	SPIN	Service Provider
130514	SOUTH DEARBORN COMM SCH CORP	Appeals	79447	1799067910	Approved	Your appeal has brought forward persuasive information that the funding request should be approved for funding.	Denied	Denied	171031202	Managed Internal Broadband Services	107320001342737	1493030857	ENA Services, LLC

Records / Appeals

## South Dearborn 2017 MIBS appeal - #79447

[Summary](#) [Associated FRNs](#) [News](#) [Related Actions](#)

In-Review

Outreach

Wave Ready

**Committed**

### Appeal Information

[View Status \(+\)](#)**Funding Year** 2017**Submitting Organization** SOUTH DEARBORN COMM SCH  
CORP (BEN: 130514)**Created By** Sally Baumer**Created On** 10/23/2017 10:25 PM EDT

### Main Contact

**Name** Sally Baumer**Email** sally@adtecerate.com**Phone Number** 765-855-1612

### Narrative

Test under appeal: DR1: The documentation provided did not sufficiently demonstrate the eligibility for discounts for the following item according to Program rules: Managed and leased from a third party service provider.

This is an appeal of the determination that the documentation provided did not sufficiently demonstrate the eligibility for discounts - 471 application #171031202 FRN 1799067910. We have attached three documents available to the reviewer: DOCUMENT #1: the contract uploaded to EPC for this service and referred to in the Funding Request on the FCC Form 471 (EPC Contract 20743 2015-2020 ENA Air Managed Services.pdf); DOCUMENT #2: the PIA question and response (South Dearborn CSC MANaged - #171031202.pdf); and DOCUMENT #3: the supporting documentation uploaded to the PIA response (Email from ENA for South Dearborn.pdf). Please note that we requested to be contacted with any additional questions or concerns. There were no further reviewer requests.

We request that USAC reevaluate the funding requested in FRN 1799067910 and approve the requested \$27,342.00. Thank you for your consideration.

### Appeal Details

**Decision appealed by applicant** Funding Commitment Decision Letter

If you wish to modify or cancel your appeal, or, if you have any questions about your appeal, please contact the E-rate Program's Client Service Bureau (CSB) at (888) 203-8100.

Records / Customer Service Cases

#232368

UPDATE CASE

Summary News Related Actions

## Case Details

**Topic** System Problem Report - FCC Form 471  
**Status** Pending  
**Priority** High  
**Inquiry Type** Phone

**Form Type** FCC Form 471  
**Form Number** 171031202,171042466  
**Created By** USAC  
**Created On** 3/28/2018 1:56 PM EDT  
**Organization** ENA Services, LLC

## Case Description

**Description** The RFCDL has conflicting information.

## Case Artifacts

## Documents

Name	Uploaded By	Upload Date
No items available		

## Attachments

Attachment	Attachment Type
No items available	

## Case Thread

User	Note	Date
USAC	April,  Your inquiry has been received. In order to provide you with a thorough and accurate response, we are currently researching your inquiry(ies). We will provide a response as soon as we have more information.	3/28/2018 2:25 PM EDT

## Case Contact

**Case Contact** April Scott